

Rocklin Police Department

In This Issue...

Volume 7, Issue 5

-CALEA Accreditation and Re-Accreditation... Page 3
-Department Commendation... Page 4



ROCKLIN PD NEWS

Chief Chatter by Ron Lawrence

Today's world requires leaders to be flexible, empathetic, decisive and assertive at getting things done in an ethical manner. The demands of the modern police sergeant are numerous and the need for strong leadership at supervisory levels in law enforcement is in high demand.

The California Peace Officers Standards and Training (POST) has assisted police supervisors on their journey to become great leaders of today and visionaries of tomorrow through attendance at the Sherman Block Supervisory Leadership Institute (SLI). For years, SLI has hosted the 8 month long intensive course for law enforcement supervisors to gain valuable insight

into their own style of leadership and provide them with building blocks necessary to become some of the most proficient supervisors in our profession. During an eight month period, sergeants from law enforcement agencies throughout California attending SLI meet once every eight weeks for intensive leadership training, which include stringent reading and writing assignments between sessions. Sergeants attending SLI must successfully complete the course work while juggling their normally assigned duties at work. SLI graduates gain valuable tools necessary to transform themselves into excellent sergeants and are more prepared to promote to management positions in the future.

On September 21st, I attended the commencement ceremony for Rocklin Sergeant Forrest Richardson, celebrating his completion of the SLI course. Sergeant Richardson follows Sergeant Trent Jewell who graduated from SLI earlier this year. I commend both sergeants for their hard work during SLI, and look forward to their many contributions in the future. Both sergeants add to a prestigious list of former SLI graduates here at Rocklin PD:



Chief Ron Lawrence

Rocklin PD SLI Alumni:

Lt. Milka, Lt. Roide, Lt. Butler, Sgt. Horrillo, Sgt. Dwyer, Sgt. Jewell, Sgt. Richardson



Placer Leads the Way for California by Deputy Chief Dan Ruden



Dep. Chief Dan Ruden

Representatives from the California Attorney General's Office recently paid a visit to the offices of the Placer County Special Investigations Unit (SIU) to observe how Placer County is continuing its drug enforcement efforts in the wake of

Prison Realignment and task force funding cuts throughout the state.

In 2011, Assembly Bill 109 (AB109), also known as California Prison Realignment, was California's solution for significantly reducing the number of inmates in the state's 33 prisons by May 24, 2013, as ordered by the U.S. Supreme Court. This legislation marked the beginning of a giant change in how State inmates are housed

and how they are supervised upon release. It also created a lot of uncertainty as local governments in each of California's 58 counties struggled with how to implement their new responsibilities for housing State inmates and monitoring parolees. Each California county has established a Community Corrections Partnership (CCP) board to create a plan and to decide how their county's AB109 funding will be spent. Predictably, with 58 counties came nearly 58 different plans.

Meanwhile, funding cuts in California DOJ ended most of California's state-sponsored narcotic task forces. Placer SIU was on that cut list, but the forward-thinking PLEA Executive Council - a group made up of all of Placer County's law enforcement leaders - opted to keep SIU intact using local funding. As the gravity of AB109 unfolded, the Placer County CCP and PLEA decided to add high-risk

parolee monitoring to SIU's mission and use AB109 funding to add officers to the SIU unit. SIU now works closely with the Probation Department to actively monitor some of the most high-risk parolees in Placer County. SIU's caseload hovers at around 50, but fluctuates as parolees "earn their way" on and off their list. Those parolees who remain on the list receive intensive supervision with frequent compliance visits from the SIU team.

As DOJ contemplates the possibility of restoring funding to the state's narcotic task forces, they are looking for a plug-and-play model for all of California's counties. If the statewide task forces return, they are likely to look different with realignment taking center stage in many counties. Placer County SIU may serve as the new model for DOJ-funded task forces throughout the State.

Volunteer Corner by Volunteer Coordinator Mike Nottoli and Volunteer Branch Director Manuel Alcalá



Mgr, Mike Nottoli

Learning the "Language"

During my travels, I've had the fantastic opportunity to visit and experience several foreign countries in Europe, the South Pacific, and Mexico. Although I didn't speak any of the local languages, I could generally find someone who understood some basic English to translate for me. I realized early-on that learning a few native language terms and phrases would greatly enhance my travel and cultural experience. As I

learned to communicate using the local language, I was able to travel about more freely, safely, and independently, and I was much more comfortable, confident, and aware of what was going on around me. I actually "understood" what was being said! Even the "locals" treated me differently-- they were more welcoming, engaging, and helpful as I spoke to them (attempted, actually) in their language. Ultimately, my trips were not only enriched by the scenery, history, and culture, but by also "learning the language."

I've applied this experience and philosophy to our Volunteer Radio Communications

Training and Certification Program. I believe that law enforcement radio communication and dispatch protocol can be considered a "foreign language." Although it is something that Volunteers may not use regularly, it should be learned to gain greater knowledge, understood to provide a better level of service, and practiced to maintain proficiency.

The benefits are clear and significant: As we learn and become more proficient in "the language", our overall knowledge, understanding, awareness, safety, and ability to support the department, the officers, and our community increase exponentially. Since we do not have computer screens in our Volunteer patrol vehicles, we must gather and interpret all available information from radio transmissions, and decide what support we can provide based on our training. We must also be proficient in utilizing the radio and following all established protocol and procedures.

With this analogy and fundamental belief, we are currently into our third year of significantly enhanced and improved patrol and communications training for our Volunteers. Here is an overview of the mandatory training:

Basic Volunteer Academy – 50 Hours

Basic Patrol Field Training – 36 hours

Fundamental Radio Communications

Training - 20 hours: This training includes radio equipment orientation/nomenclature, listening to and interpreting live and taped radio traffic, hands-on classroom and field practice scenarios, handouts, visual-aids, evaluations and quizzes.

Code Exam- All certified patrol personnel must successfully pass a mandatory code exam each year. The exam includes 73 of the most basic and common radio codes, 10 Codes, 11 Codes, Penal Codes, Vehicle Codes, and Health and Safety Codes.

Annual Patrol In-Service Training (Patrol topics, Communications, Self Defense Training) – 32 Hours

As Rocklin Police & Fire Department Volunteers, we take great pride in being given the opportunity to serve and support the department, the officers, and our community. Although we are Volunteers, we must continually strive to increase our knowledge, skill, and ability through on-going and innovative training.

In my mind, the best way to understand, immerse and integrate yourself into a foreign environment is to start by "learning the language." Thanks to all the patrol-trained volunteers for their commitment, dedication, and willingness to put in the extra training hours to improve and maintain their knowledge and skill levels!

Community Service Officers and Their Role as Code Enforcement Officers by Lt. Chad Butler



Lt. Chad Butler

Recently the Community Service Officers primary duties have changed from cold crime reports to a more active role in municipal code enforcement. This change was brought on by the reorganization of the City's Code Enforcement unit which, until January, was handled out of two offices; Community Development and the Police Department.

they are still available for crime scene processing or to assist when requested by a Supervisor.

In 2011 there were a **total of 500** Code Enforcement Incidents.

2012 Code Enforcement Incidents

January	117
February	131
March	119
April	121
May	182
June	187
July	129
August	257
September	223
October to date	199

Prior to this change the Police Department employed one part time Code Enforcement Officer who primarily dealt with complaints related to public nuisances i.e. tall weeds, abandoned autos etc. Under the reorganization, the Police Department is now the enforcement arm for the entire Municipal Code which in addition to the public nuisance sections of the Municipal Code, includes zoning violations i.e. illegal structures, marijuana grows, boats and RV's on private property etc. With this also came an estimated 300% increase in the caseload. This has caused a reassignment of our Community Service Officers to now work Code Enforcement seven (7) days a week to help even out the workload. In addition, four (4) Police / Fire Volunteers are assigned to assist. Although this change has affected the job description of our Community Service Officers,

CALEA Accreditation and Re-Accreditation by Lieutenant Lon Milka



Lt. Lon Milka

FIRST, THE MATHEMATICS

The strategy of CALEA accredited agencies is simple: Become distinguished and then sustain that distinguished "point."

"Point" instead of "plane"; a plane indicates a level surface that is broad where one can achieve its heights from anyone of a vast number of places. A point is a small target that is attainable in only place. We are seeking the re-accreditation "point" for the second time and are on a steady course towards it.

SECOND, THE MOTIVATION

Police work is a business. In the private sector all businesses have plans and goals. In the law enforcement world agencies should have strategic plans with goals and long term plans with the same. Businesses may have stockholders to whom they answer. Law enforcement agencies have their populace to whom they answer.

When the Rocklin Police Department achieved its first CALEA accreditation, the department proved that it could create policies, procedures, and systems that launched it into the realm of recognized success. Now, as we make every effort to become re-accredited, our people continue to show commitment to distinction to whom we serve.

THIRD..... YOU

All units within the department are maintaining excellence by providing a high level of service. As the CALEA Accreditation Manager, I can attest to the department's dedication to this task. This comes in the way of "proofs". These proofs show that we are committed to following the department's promise to our citizens: We will maintain the level of excellence expected from us.

I want to thank each of you for following policies, procedures, and systems that we have in place. This makes it easier for your unit supervisor and/or manager to locate proofs. I also want

to thank all of those at the department who have been tasked with finding proofs and have supplied them to the re-accreditation team.



I particularly want to thank one of the unsung heroes of re-accreditation: Ronee Robertson. She is a stalwart in our quest. Without her dedication this re-accreditation would have been more difficult than it has been. She tirelessly puts time and effort and shows dedication to our quest. Her work is deeply appreciated.

Thank you all and thank you, Ronee.



Volunteers: A Consistently Valuable Commodity by Volunteer Coordinator, Mike Nottoli



Mgr. Mike Nottoli

There is no question there is a lot of uncertainty in the world today. The local economy, the national debt, financial markets, foreign affairs, politics, the price of gas, etc., are truly unpredictable and unstable. When you stop and analyze it, there are not many things you can count on to be consistent and dependable. The old adage of "death and taxes" certainly holds true, but neither of those are pleasant options.

the Prescription Drug Take-Back. They provided statistical reports for our community, fingerprinted hundreds of children, delivered numerous neighborhood watch presentations and safety presentations to children in our schools, and performed special clerical projects at the Fire Department.

They are truly an amazing group of individuals.

Since our volunteers do so much for us, please say hello to them and thank them for their service when you see them at the station or out in the community. Thanks!

I am pleased to report that here in Rocklin, there is one entity that consistently provides value, service, and a positive presence in our community. The Rocklin Police and Fire Volunteers are solid as a rock when it comes to regular and reliable service. As I write this article, there is a volunteer delivering mail to the district attorney's office and multiple City offices, another working at the front counter, a third entering data in the computer, and two more volunteers patrolling the city. This is a typical occurrence in Rocklin and we are lucky to have a large team of non-paid volunteers working for the common good of our public safety agencies and our community.

Last month, our volunteers cumulatively worked over 1,200 hours. They staffed special events like Patriot Day, Hot Chili Cool Cars, and



Records, Communication & Technology, Did You Know? by Records & Communication Manager Sandi Bumpus



Mgr. Sandi Bumpus

Communications: We're in Training!

The job of the public safety dispatcher is extremely complex and requires a minimum of forty-eight hours of biennial training in order to maintain required certifications through the California Commission on Peace Officers Standards in Training (POST) and the National Academies of Emergency Dispatch (NAED).

With the goal of remaining cost effective in this endeavor, Rocklin Police Department recently hosted a 3-day, POST-certified advanced dispatcher training seminar facilitating no-cost training for two of our dispatchers.

Our staff also takes routine advantage of low or no-cost regional training opportunities. Six of our dispatchers recently attended a POST-certified dispatcher "wellness" course held at the Placer County Sheriff's Office in Auburn designed to assist dispatchers in managing stress and developing advanced coping skills.

Rocklin PD is proud to take a proactive role in meeting and exceeding the training requirements set forth by both POST and NAED. We are assured that our community will realize the positive results of this routine skill and knowledge-building in the form of an enhanced delivery of service.

Records and Technology: All About Efficiency...

If Rocklin's public safety records unit had a middle name, it would probably be "Efficiency," as in, The Records EFFICIENCY Unit. Over the course of the last year, our records staff members have embraced some significant paradigm shifts as they became the repository for fire department records, and most recently, code enforcement records. This, of course, is in addition to continuing to process, store, and disseminate police records, much of which is dictated and regulated by statute.

Taking on additional workload, even while managing reduced staff hours, is only possible because of the ongoing quest to identify and promote efficiency in every

work activity. As an example; following the recent upgrade of our Records Management System (RMS), our staff has leveraged new features to reduce paper usage and eliminate duplicate copying, hand delivery, and cumbersome storage of subpoenas. In the near future, officers will be notified and served with subpoenas electronically. This method also facilitates more timely response to the courts, enhancing our regional partnerships.

Since we now have a middle name, we might as well have a slogan: "Rocklin's Public Safety Records Unit – Where Best Practices Are Born!"

On the Horizon:

The California Law Enforcement Association of Records Supervisors (CLEARS) has proclaimed November 7, 2012 as Law Enforcement Records and Support Personnel Day. We at Rocklin PD will be celebrating and acknowledging the contribution of our own Records Personnel on that day.

Department Commendations submitted by various supervisors to PSU Lieutenant, Lon Milka



Corporal Spurgeon recognized Officer Greg Jensen:

"On 08-04-2012 the officer completed a Search Warrant and Affidavit on a sex case from 2011 at the request of the Investigation's Division. The request was to obtain information from a confidential victim's Facebook.com account as well as the suspect's Facebook.com account.

The officer researched and created a preservation letter for both accounts and faxed it to Facebook. The officer drafted a Search Warrant which was custom tailored to the specific language requested by the Facebook.com Law Enforcement Guide. On 08-05-2012 a judge reviewed and signed the Search Warrant. The officer faxed the Search Warrant to Facebook.com and will complete a Warrant Return once he obtains the records. The Search Warrant was well written. Good Job."

that they would need to shut down the shelter while they disinfected the entire inside (estimated to take several days). I sent an email to ACO Mahlberg and Riley and instructed them not to take any new animals to the shelter pending a resolution. Later that evening, I briefly spoke with the veterinarian regarding this issue. We decided that we would seek alternatives and make contact in the morning (Friday 08/03/2012).

On Friday morning, Mahlberg arrived at work, read her email and immediately began working on an alternative housing arrangement pending the disinfection of the RAF. Later that morning I was contacted by ACO Mahlberg and the RAF manager. I advised Mahlberg that she was the expert in animal matters and I would trust her judgment in deciding the best course of action. It was decided that any fresh animal intakes would be housed at the Rocklin PD animal storage area pending the disinfection of the RAF. Mahlberg made arrangements to have RAF staff respond to our PD two times a day where the animals were tended to including being fed, walked and the kennels cleaned.

Riley came in on Sunday and continued where Mahlberg had left off. On Monday, the RAF was deemed sanitized and the three dogs that were in our PD kennel were transported back to the RAF.

Although my above description doesn't really paint a clear picture of this diverted disaster, having to shut down the facility could have resulted in a major issue. The quick notifications by Riley and the subsequent solutions set by Mahlberg allowed a very smooth transition that averted an otherwise crisis."



Lt. Chad Butler recognized ACO's Stephanie Mahlberg and Merae Riley:

"On Thursday 08/02/2012, I was notified by ACO Riley (who was on her day off) that a case of Parvo had been detected at the

Rocklin Animal Facility (RAF) (our new animal shelter). Riley told me that she had been contacted by a Manager at RAF who advised

