

ROCKLIN PD NEWS



Rocklin Police Department

Message from the Chief by Ron Lawrence



"It is the Mission of the Rocklin Police Department to Serve, Protect and Promote a Safe Community."



Officer Matt Redding
EOW: 10-09-05

August 4th was a special day in Rocklin. You see, August 4th is Matt Redding's birthday, and rather than mourn the date of his passing, the Rocklin Police Officers Association (RPOA) has chosen for the second year in a row to honor Matt's memory on the date of his birth. As with last year, Matt was honored by the

RPOA with a special memorial at the Rocklin Cemetery. In the early morning hours the Honor Guard presented a wreath at Matt's resting place, with John and Marilyn Redding, additional family members, as well as several Department employees who were present to offer support. After a short invocation by Chaplain Whit Woodard and a few brief speeches, the solemn crowd returned to the Police Department where the RPOA had a reception for those wanting to mingle for a while. It was a very tasteful and nice event, and what I particularly appreciate about this second annual remembrance of Matt Redding is that it is a grass-roots event, derived and coordinated exclusively by the RPOA. This speaks volumes for the level of respect our staff had for Matt, but it also speaks volumes of the RPOA and of the character of the

men and women of our Department. I am proud of all those who serve the public safety needs of our community and I was especially proud on August 4th. It was a nice day to honor a special person who will forever be remembered in the history of the Rocklin Police Department.



Chief Ron Lawrence

Special Assignments vs. Collateral Assignments by Deputy Chief Dan Ruden



Deputy Chief Dan Ruden

There has been a lot of movement in the department lately with Specialty Assignments and Collateral Assignments, including the creation of a couple of new and interesting specialties. But with these changes some have asked what the difference is between "collateral" and "special" assignments? The answer is this: A Specialty Assignment becomes your regular, full-time 40 hour per week job. For example, School Resource Officer, Corporal, K-9 Officer and Motorcycle Officer are Specialty Assignments. A Collateral Assignment is a special skill, designation or unit that functions outside of, or in addition to, your daily job. SWAT Operator, Range instructor and FTO are examples of Collateral Assign-

ments, even though the assigned officer might be a full-time Patrol officer.

Over the past few months, our lieutenants have created some new Collateral Assignments designed to keep us better prepared to serve the public and each other, with little or no impact to the budget. A new Explosive Ordinance Disposal Technician will be designated to become part of the Roseville / Rocklin Special Operations Team, which is already home to SWAT and the Crisis Negotiation Teams. The Crime Scene Specialist is a new Patrol-specific collateral assignment created to augment Investigations' CSI capacity at a crime scene. The selected Patrol Officers will be provided specialized training in the area of crime scene investigation, DNA evidence, forensics, scene-processing and evidence collection. Congratulations to **Corporal Chris Spurgeon, Corporal Gil Farulla** and **Officer Greg Jensen** on being the

first officers to be selected for this new Collateral Assignment. **Sgt. Jewell** and **Lt. Butler** are in the final policy review process to resurrect the Department's Rapid Containment Team, which provides a flexible resource to augment SWAT or relieve Patrol on critical and protracted perimeter incidents.

PSU will post a list of all Specialty and Collateral Assignments, including information on when you might expect assignments to become open. I encourage you to put in for assignments that interest you as they become available. Not only does your participation help the Department and the community, it will also broaden your training and experience, making your résumé stand out among your peers.

The Public Relations Team Activities by Lieutenant Lon Milka



Lieutenant Lon Milka

A goal of the Rocklin Police Department Strategic Plan is to preserve the community's resistance to crime and, more specifically, encourage more community involvement with the police department and, in the same way, more department involvement with the community.

In July, the newly formed Public Relations (PR) Team set up booths at two Concerts in the Park and successfully met with several dozens of citizens. The team listened to neighbor-

hood concerns but mostly received "thanks" from the contacts that we made.

The new team is comprised of Gil Farrulla, Wendy Smith, Joyce Metzger, Dan Groff and Lon Milka. Our goal is to attend meetings and special events in Rocklin and answer questions that citizens may have about the city and the services that it provides and more specifically, questions about the police department. We want to put an accessible face on the department and to use our imaginations to make that happen.

We will be at several community events for the remainder of this year including the Hot Chili, Cool Cars event this Fall. Please look for us and stop by to say, "Hi!"



Accreditation Works! by Lieutenant Jamie Knox



Lieutenant Jamie Knox

The Rocklin Police Department proudly received CALEA accreditation in 2007. Our goal, during the next accreditation cycle, was to sustain our excellence by revamping our training program, making it more efficient in the process. This efficiency would include: better record keeping, electronically archiving all training records, and achieving a higher compliance rating with the California Commission on Peace Officer Standards and Training (POST). Our process for maintaining CALEA standards helped translate our

goals into reality.

CALEA as a management tool, is an innovative way of conducting critical analysis and achieving results as opposed to merely documenting performance. Throughout the accreditation process, which includes a self-assessment phase, organizations are led to success by producing deliverables by an agreed upon deadline. Human nature tends to focus on visible priorities—things that we deal with frequently. It is also in our nature to forget those issues which rarely surface. Achieving CALEA accreditation not only demonstrates an agency's commitment to higher standards, but it also becomes the driving force which prompts us to look for those forgotten items before they become a liability.

For example, training management is one of law enforcement's most important obligations. A significant problem with any agency's training plan, cost factor aside, is the multitude of different requirements. Different governing agencies place emphasis on various subject areas, thus requiring a complex law enforcement agency training strategy. POST requires us to train on perishable skills, while the Occupational Health and Safety Administration (OSHA) requires reoccurring training on blood-borne pathogens. Our city's rules require us to train on sexual harassment, and California State legislature requires us to train on jail/holding facilities and other important issues. Oversight and management become overwhelming, yet critical. If compliance falters, then liability looms. Training compliance and record maintenance are paramount to smooth operations in stressful envi-

ronments. CALEA demands that level of oversight and keeps accredited agencies from neglecting areas that might otherwise go unattended.

While I was attending a training manager's course in central California, students were assigned to conduct a training compliance audit of their agency under the supervision of a California POST consultant. 25 different agencies were represented in the class, and most of the students (all training managers) had an expression of horror on their face. In the end, 23 agencies had a compliance rating of less than 50% for previous years. The other two agencies scored 98% or better for their compliance rating. Those two agencies were CALEA accredited—Rocklin was one of them.

The state statutes and governmental organizations in California prescribe required training. They do not enforce these requirements or have a system of accountability in place. Accreditation is virtually the only system that keeps agencies on track with meeting training goals and deadlines. CALEA standards meet or exceed these prescribed training requirements, thus CALEA agencies have very little concern when an audit occurs or a lawsuit looms. CALEA accreditation ensures departmental compliance through continual evaluation and oversight, the hallmark of any efficient business model.



Records, Communication & Technology, Did You Know? by Manager, Sandi Bumpus



Sandi Bumpus, Mgr

COMMUNICATIONS

Between January and June of this year, our public safety dispatchers answered 9-1-1 calls in **10 seconds or less 99% of the time.** The average answer time for the same period for other communications centers in our county is 79%. Public Safety Dispatchers have a very difficult job, and they must often carry it out under very stressful conditions.

This accomplishment serves as a testament to the dedication of the Communications Unit to serving our community.

RECORDS

...The Records Unit is working hard to support the department's strategic plan. *"Collaborate with Rocklin Fire Department to enhance public safety service."* We have partnered with the fire department to provide a central repository for both police and fire records. Those desiring fire reports and supporting documents are now able to come to the PD and enjoy a "one-stop shopping" experience.

...On a daily basis, Records staff members hand out customer service cards to those requiring assistance at the front counter. The customer is asked to rate the staff member who assisted them on the following criteria:

- Responsiveness
- Courtesy
- Professionalism
- Knowledge
- Appropriate referrals provided
- Overall satisfaction with service

Over the last quarter, Records Unit staff (both Records Clerks and volunteers) received a 100% approval rating in all categories! Congratulations to our hard working staff!

TECHNOLOGY: LOOK WHAT WE CAN DO!



Through the Urban Areas Security Initiative (UASI), Rocklin police and fire departments participate in a regional Emergency Telephone Notification System (ETNS) called Reverse 9-1-1. Reverse 9-1-1 allows designated administrators to remotely access a Web-based portal to send both emergency and public service messages city wide, to targeted neighborhoods or geographic zones, or to specific lists of people.

Reverse 9-1-1 can be used for notifying residents to either evacuate or shelter-in-place in instances of natural or man-made disasters. It can also be used to notify residents to be on the lookout for at-risk missing persons or road closures, or to notify residents of city-sponsored events. It can also be used for the simultaneous notification of city personnel and/or volunteers when an immediate response is required.

Through testing, we have determined that initial "bugs" with the system have been eliminated. While the original premise of most notification systems was built on accessing land-lines, in the near future, residents or those who work or go to school in Rocklin will have the ability to register their cell-phones through a link on our city website.

If you need to use Reverse 9-1-1, either in an emergency or for a pre-planned event or announcement, the following police department personnel are the designated system administrators (for after hours, contact Police Communications at 625-5400 and they will notify the appropriate administrator):

- Sandi Bumpus
- Rick Smeaton
- Sara Boccoleri
- Michelle Buckland
- Matt Diridoni
- Lisa McNeely

National Night Out by Michael Nottoli

On Tuesday, August 2nd, hundreds of Rocklin Neighborhood Watch members participated in our annual National Night Out celebration. The event went very well, and the weather cooperated with temperatures in the low 80's.

During the evening, 19 teams of City staff members, elected officials, Police Volunteers and on-duty Police and Fire Department personnel visited 28 different Neighborhood Watch block parties. Special guests included Mayor George Magnuson, Councilmember Scott Yuill, City Manager Rick Horst, County Supervisor Jim Holmes, Police Chief Ron Lawrence, Deputy Police Chief Dan Ruden, Fire Battalion Chief Tim Palmer, Chief Financial Officer Kim Sarkovich, and Placer Herald Editor Gloria Beverage.

The block parties featured barbeques, ice cream, cakes and cookies, snow cones, inflatable slides, jump houses, swimming activities, and other games and activities. The party locations were on Adam Court, Adobe Court, Birdie Court, Buckeye Drive, Camellia Court, Chasen Court, Cleveland Court, Clubhouse Drive, Collet Quarry Drive, Coppervale Circle (Winstead Apartments), Filmore Court, Ford Court, Hawkhaven Court, Hidden Court, High Street, Hillside Drive, Montclair Circle, Par Place, Pembroke Way, Plumbago Place, Rockmoor Drive/Corona Circle, Sandhurst Way, Southwind Circle, Sterling Drive, Taft Drive, Treasure Drive, Whitney Ranch Parkway, and Zion Court.

It was great to see such fantastic neighborhood spirit and camaraderie, and all of the residents extended a warm welcome to our elected officials, city employees and volunteers.

We are very fortunate to work in a community that supports its public safety personnel so enthusiastically. Thanks again to all who participated in making National Night Out 2011 a success.



Rocklin/Roseville SWAT Team Active Shooter Training by Lieutenant Chad Butler



Lieutenant Chad Butler

On July 13, 2011 the joint Rocklin/Roseville SWAT team participated in an active shooter training scenario at Heald College in the City of Roseville. This training was sponsored by the City of Roseville in conjunction with the City of Roseville Fire Department and AMR. College employees, who were on campus attending in-service training, were role players. The Role players were provided very limited information with regard to the scenario itself, instead just told that at a specific time, an active shooter incident would be taking place. This allowed the employee role players an opportunity to utilize skills they had recently received during an active shooter safety presentation.

Swat Team members were provided limited information (other than parameters, etc) and deployed. Within three minutes of entry, the first suspect was neutralized and numerous employee role players were rescued. The entire incident including search and rescue was completed in about 20 minutes. The team work showed by each team member as well as each agency involved was outstanding.

The feed back provided by the role players indicated that they felt that this real life scenario was helpful for their planning process as well.

Everyone involved should be commended for a job well done. The hard work and training by our SWAT team showed in their precision movements and quick resolution.



Jantz takes Bronze at Police and Fire Games by Sergeant Scott Horrillo



Sergeant Scott Horrillo

On June 6 & 7, 2011, Rocklin Police Detective Darrell Jantz competed in the 2011 Western States Police and Fire Games in Ontario, California. The 2011 games were hosted by the Ontario Police Officers Association and the Ontario Firefighters Local 1430. More than 10,000 full-time and retired law enforcement personnel and firefighters from Alaska, Arizona, California, Colorado, Hawaii, Idaho, Montana, Nevada, New Mexico, Oregon, Texas, Utah, Washington and Wyoming competed in over 60 different sporting events.

On day one of the games, Detective Jantz participated in the motocross event. This event consisted of two 20 minute races. Detective Jantz finished a combined third place giving him the bronze medal in this event.



On day two of the games, Detective Jantz participated in the European Scramble. The European Scramble is a closed 2.5 mile course in which racers attempt to make as many laps as they can in one hour. Detective Jantz finished in third place giving him the bronze medal in this event.



Detective Jantz is congratulated for his enthusiasm toward athletics and his hard work and training in preparing for this athletic event.



Department Commendations and New Faces by Lieutenant Lon Milka



We received a letter by a citizen that Officer Dan Groff ticketed. The letter complimented Dan on his character during a traffic enforcement stop. The citizen summed up his letter by saying, "Thank you for being who you are and doing the work you do."



A Sacramento Police Officer, who lives in Rocklin, wrote a letter of thanks regarding the level of concern and service that Lt. Chad Butler and Sgt. Trent Jewell displayed after he informed them of a death threat that he received from a parolee.



Officers Natalie Constable, Dan Groff and Jerry Seawell were commended for their outstanding and courageous efforts on handling a "suicide by cop" - type call. According to their supervisor, their actions not only saved the subject

from injury or death, and they also prevented other innocent people (including fellow officers) from getting injured or killed.



Brad Alford received a letter of commendation by an Assistant District Attorney in Albuquerque, New Mexico for assisting her in facilitating a live video interview with a Rocklin residence who is a witness in a sexual abuse case in New Mexico. The ADA sent the letter showing her deep appreciation for his dedication, professionalism and assistance in prosecuting this important case.



A Citrus Heights PD officer initiated a traffic stop on a car and the two occupants were in possession of stolen property related to a theft in Rocklin. CSO Tracy Hedrick took the theft report and completed a thorough patrol-level investigation. The CHPD Officer was able to obtain a copy of Hedrick's report and because of the detail in the report, was able to make two arrests for numerous charges. The CHPD Officer called to compliment Hedrick and thank her for a very well written report that made his job easier to take two burglars off of the street. Great job Tracy on conducting a thorough investigation rather than just taking a report!

A NEW BUT FAMILIAR FACE



Many of you know DeeAnn Ralphs, who worked in Records for a number of years. Good news! She's back,! Deeann was offered the job of part-time Records Clerk, and will be working 20 hours per week.

Please feel free to stop by Records and welcome DeeAnn when you get a moment. We're so glad to have her working with us again!