

# Enterprise Software Catalog

PRODUCT	VENDOR	PURPOSE	DATA DESCRIPTION	DEPARTMENT	DATA COLLECTION FREQUENCY	DATA UPDATE FREQUENCY
ArcGIS	ESRI	Geographical Information System.	Data layers, shape files, aerial photography	Public Services	Varied	Varied
CalOpps	CalOpps	Employee recruitment management system.	Contact info, resumes, supplemental questionnaires.	Administrative Services	Varied	Varied
Civica	Granicus	Content Management System for public web site.	News articles, calendars, documents, videos	Administrative Services	Daily	Daily
Class	Active Network	Management of recreation activities from class registration and scheduling to point of sale and memberships.	Classes, schedules, events, contact information.	Recreation, Arts, and Event Tourism	Daily	Daily
Comcate eFeedback Manager	Comcate	CRM software for public to submit problems, questions, and compliments to city personnel.	Reported problems and questions, contact information, etc.	Administrative Services	Daily	Daily
Comcate Code Enforcement	Comcate	Code Enforcement management. Code enforcement, weed abatement, abandoned vehicle management, etc.	Reported violations, staff notes, contact information.	Police Department	Daily	Daily
HDL Business License	HDL	Business license management.	Business information, license information.	Community Development	Daily	Daily
Maintenance Connection	Maintenance Connection, Inc.	Facilities maintenance and management software. Work order tracking, asset management, preventative maintenance, inventory control, and reporting.	Facilities, work orders, assets and inventory, maintenance activity.	Public Services	Daily	Daily
Microsoft Exchange Server	Microsoft	E-mail, Calendaring, Contacts, Tasks, Notes.	E-mail, Calendaring, Contacts, Tasks, Notes.	Administrative Services	Daily	Daily
Microsoft Office Professional	Microsoft	Documents, spreadsheets, presentations, e-mail, calendaring, contacts, tasks, notes, etc.	Documents, spreadsheets, presentations, e-mail, calendaring, contacts, tasks, notes, etc.	Administrative Services	Daily	Daily
Munis	Tyler Technologies	Financial Enterprise Resource Planning Software. The Munis system manages financials, human resources, and citizen services and revenues.	City budget, accounts payable, payroll, revenues and expenditures.	Administrative Services	Daily	Daily
Parcel Quest	Parcel Quest	Property data and parcel maps for Placer County.	Property data and parcel maps for Placer County.	Community Development	Monthly	Monthly
Serv-U	SolarWinds	File transfer server for sharing documents over the Internet.	Misc documents, Supporting documents for permits, etc.	Administrative Services	Daily	Daily
SIRE	Hyland Software	Document and agenda management.	Documents classified as public records.	Legislative	Daily	Daily
Spiceworks	Spiceworks	Information technology help desk management system.	Help Desk requests and notes, inventory, knowledge base articles and documents, etc.	Administrative Services	Daily	Daily
TimeControl	TimeControl	Electronic timesheet system.	Employee name, id, hours worked, vacation, sick leave, holiday, etc.	Administrative Services	Bi-Weekly	Bi-Weekly
TRAKIT	Sungard Public Sector	Land management software which automates permitting, manages inspections, regulates land use, and tracks projects.	Permits, inspections, land use and assessor data, project data.	Community Development	Daily	Daily