

To: Partner Agency Network  
From: Placer Food Bank Management  
Date: March 13, 2020  
Subject: COVID-19 (Coronavirus)

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Placer Food Bank is continuing operations as normal. We are closely monitoring the situation along with announcements from the Centers for Disease Control and Prevention to ensure we are following their recommended guidelines. We are also taking the necessary precautions to help make sure that food and product remains safe in order to continue our distributions and volunteer activities.

Placer Food Bank is committed to the safety of our staff, volunteers, and visitors.

In addition, we are taking the following proactive and voluntary steps to help reduce contact and/or spread of COVID-19:

- Providing gloves to all volunteers handling food at our warehouses
- Making hand sanitizers available throughout our warehouses
- Increasing the visibility and importance of hand washing in the restrooms and throughout the facility
- Advising people to avoid touching their eyes, nose, mouth with unwashed hands
- Advising people to avoid close contact with people who are sick
- Advising staff and volunteers to stay home if they display signs of illness or come into contact with affected individuals

**Below, we have provided answers to questions regarding COVID-19 (the Coronavirus).**

**1. Is Placer Food Bank still open and continuing its daily operations?**

Yes, Placer Food Bank is still open and continuing our operations as normal. Below are our office hours:  
*Monday to Friday -8:00am to 4:00pm*

**2. Is Placer Food Bank still accepting volunteers?**

Yes, Placer Food Bank is still accepting volunteers. Placer Food Bank relies heavily on individuals and volunteer groups to help us in our warehouse and at food distribution sites.

**3. Is Placer Food Bank closing any food distributions due to COVID-19?**

No, Placer Food Bank does not anticipate closing any of our food distribution sites due to COVID-19 at this time.

**4. Is Placer Food Bank hosting special COVID-19 food distributions for people in need?**

The Placer Food Bank distributes food to more than 90,000 individuals a month in the counties of Nevada, Placer, and El Dorado. We do this in partnership with more than 70 nonprofit agency partners ranging from food pantries to soup kitchens. At this time, Placer Food Bank does not anticipate adding special distributions due to COVID-19. If you or someone you know is in need of food assistance, please visit [www.placerfoodbank.org](http://www.placerfoodbank.org) for a list of available agency distributions throughout the counties of Nevada, Placer, and El Dorado.

**5. What is the Food Bank doing to reduce contact and/or the spread COVID-19?**

Placer Food Bank is committed to the safety of our staff, volunteers and visitors. The following guidelines are being followed as a precaution:

- Providing gloves to all volunteers handling food at our warehouses
- Making hand sanitizers available throughout our warehouses



- Increasing the visibility and importance of hand washing in the restrooms and throughout the facility
- Recommending people avoid touching their eyes, nose, mouth with unwashed hands
- Recommending people avoid close contact with people who are sick
- Recommending staff, clients, volunteers and donors to stay away from work, school or other people if they become sick with respiratory symptoms such as fever and cough.

For more information on COVID-19, please visit the federal [Centers for Disease Control and Prevention](#) website and the [California Department of Public Health](#) website. Both websites are updated daily with the latest information and advice for the public.

