

SENIOR LIFEGUARD

DEFINITION

Under immediate supervision, performs duties in support of the City's aquatic programs and activities; provides supervision of pools and additional areas of a designated aquatic facility; Serves as Lead Lifeguard; and performs related duties as assigned.

SUPERVISION RECEIVED AND EXERCISED

Receives immediate supervision from assigned supervisory or management personnel. Provides technical and functional direction over Lifeguards.

CLASS CHARACTERISTICS

This is an advanced journey-level classification responsible for performing specialized work related to assigned pool and aquatics programming including, but not limited to, lead worker duties, scheduling, incident reporting, and/or day-to-day operational responsibilities. This class is distinguished from the Lifeguard by overall program responsibilities, training and experience.

This is a temporary, part-time, at-will classification that assists the Parks and Recreation Department with City aquatic programs and activities. Temporary employees typically work less than twenty-eight (28) hours per week, not to exceed 990 hours in a fiscal year (July 1st through June 30th). The expected duration of the employment is six (6) months or fewer, dependent on the needs of the City. Temporary employees are not eligible for benefits, excluding those benefits prescribed by law.

ESSENTIAL DUTIES

Duties may include, but are not limited to the following:

- Provides surveillance of swimmers and guests during City run swim hours.
- Enforces rules and regulations of City run aquatic facilities.
- Responds to emergency situations at facility.
- Assists the Parks and Recreation Supervisor with overseeing the safe and proper operation of assigned pool and lifeguards.
- Maintains order with disruptive patrons and exercises crowd control where warranted; refers escalated issues to the Parks and Recreation Supervisor.
- Assists with and completes incident reports, as necessary.
- Advises the Park and Recreation Supervisor of unsafe and unsanitary conditions.
- Prepares and maintains accurate and up to date records and reports, as needed.
- Provides superior customer service to all guests by assisting in a polite and expedient manner.
- Performs daily routine chores and maintenance of City owned assets to ensure an orderly and clean facility.

- Performs within certification standards while adhering to City aquatic safety training guidelines.
- Administers and coordinates emergency first aid as necessary.
- May conduct payment transactions with customers.
- Performs related duties as assigned.

QUALIFICATIONS

Knowledge of:

- Principles and practices of leadership and training.
- Emergency procedures and rescue techniques, including first aid and CPR.
- Principles and techniques of providing a high level of customer service to members of the public and City staff.
- Principles and techniques of working with groups and fostering effective team interaction to ensure teamwork is conducted smoothly.
- Report writing techniques.
- The structure and content of the English language, including the meaning and spelling of words, rules of composition, and grammar.
- Modern equipment and communication tools used for business functions and program, project, and task coordination.

Ability to:

- Recognize and respond to emergencies through knowledge and application of lifeguard surveillance and rescue techniques, including first aid and CPR.
- Enforce pool policies while providing a high level of customer service to customers, staff, and community members.
- Plan, coordinate, review, and evaluate assigned aquatic programming.
- May plan, schedule, assign, and oversee the activities of assigned staff.
- Compose correspondence and incident reports independently or from brief instructions.
- Independently assess a situation and make an informed decision.
- Take a proactive approach to customer service issues in a professional manner.
- Establish, maintain, and foster positive and effective working relationships with those contacted in the course of work.
- Communicate clearly and concisely, both orally and in writing, using appropriate English grammar and syntax.

Education and Experience

One season of experience performing duties similar to that of a Lifeguard. Senior Lifeguard experience is highly desirable.

Licenses and Certifications

 Possession of a current American Red Cross Lifeguard certificate, or equivalent, by date of appointment.

- Possession of a current American Red Cross CPR/AED certificate, or equivalent, by date of appointment.
- Possession of a current American Red Cross First Aid, or equivalent, certificate by date of appointment.

PHYSICAL DEMANDS

Must possess mobility to work in the field; strength, stamina, and mobility to perform medium to heavy physical work; react to emergency situations by quick movements, strenuous activity, and on occasion assist or lift persons in distress of varying weights; possess the ability to lift, carry, push, and pull materials and objects weighing up to 30-50 pounds depending on area of assignment; vision to effectively monitor and assess people and working environment; hearing and speech to communicate in person and over the telephone; frequent repetitive motion; frequent grasping and holding of safety devices; such as, but not limited to, lifeguard rescue tube or can, hip pack, and whistle; and possess the ability to remain alert to dangerous situations while sitting, standing, or walking for various lengths of time, including, but not limited to, occasionally bending, stooping, squatting, kneeling, crawling and twisting. Reasonable accommodations will be made for individuals on a case-by-case basis.

ENVIRONMENTAL CONDITIONS

Work is performed in an outdoor environment and has exposure to loud noise levels, cold and hot temperatures, inclement weather conditions, and hazardous chemical substances and fumes. Employees may interact with upset individuals in interpreting and enforcing departmental policies and procedures.

WORKING CONDITIONS

Must be at least 18 years of age at time of appointment.

Emergency Service Workers

All City of Rocklin employees are designated as Emergency Service Workers during a proclaimed emergency and may be required to perform certain emergency services at the direction of the department and/or City.

Adopted February 2024

Revised N/A

FLSA Non-Exempt